



Letter of reference

BT is one of the world's leading suppliers of communications solutions. Its principle activities include IT and network services, regional, national and international telecommunications services and high-quality broadband and Internet products and services.

BT Global Services provides a range of specialist network-centric propositions and practices spanning high performance networking, applications management, outsourcing and managed services, and business transformation.

It employs around 30,000 people in 50 countries and delivers services in 170 countries. In addition, BT Global Services has more than 10,000 professional services people skilled in business and process transformation, change and project management, solutions design and innovation.

BT Nordics is part of BT Global Services, the division dedicated to global managed services and solutions serving multi-site organisations worldwide. BT Global Services helps multi-site organisations to master the complexity of business communications. It serves corporate and government customers worldwide, and wholesale customers outside the UK.

Employment

Knut Meyn has been hired as Collaboration Services Tower Lead for the Aibel outsourcing contract from December 1st 2007 to November 30th 2012 in BT Norway.

During this period Knut has been working with managing and developing the legacy Messaging & Collaboration Services (MCS) environment for Aibel. As Tower lead he has had the overall responsibility for related services delivered to the customer. He also had the role as Project Manager for a major service upgrade of our customer's MCS platform.

To manage this work the employee needed to be qualified to develop and maintain various MCS technologies and service areas, predominantly from IBM, be a qualified, experienced project manager with in-depth understanding of large, complex IT infrastructure as well as maintaining a good working relationship with the customer.

Recommendation

Knut has done this work very well. The relationship with the customer, his professionalism and devotion has made the MCS Tower one of the most successful in the 5 years long BT / Aibel contract relationship.

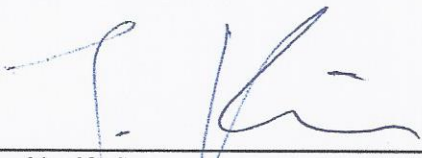


Knut has personal skills in areas such as Service Management, Service Sales and Sales Management, Mobile & Web Services, Messaging & Collaboration Architecture, IBM products/services such as Lotus Domino, Lotus Sametime, Lotus Quickr and Lotus Notes. He is also skilled in areas such as Microsoft Windows Infrastructure and Services, Open Source services, from system design, implementation and administration to training and hands on when needed.

Knut understands all parts of MCS architecture and solutions, from front-end and applications to server technologies. He combines aforementioned skill sets with seniority and ownership which has made him ideal and much liked as a MCS Tower lead.

As the contract between Aibel and BT ended, Knut decided to move on and leave the company. We would like to wish him good luck in the future and give him our best recommendations.

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Joakim Korling
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On behalf of BT Nordics Ltd UK Filial